

Customer Advisory

March 3, 2026

Subject: Operational Update (04) – Available Routing Solutions

Dear Customer,

We would like to provide a further update regarding freight movements to and from the UAE and other GCC countries.

Current Operational Environment

Ocean carriers continue to accept bookings; however, routing patterns are being adjusted depending on deployment decisions and regional risk assessments. Emergency Conflict Surcharges remain in effect as implemented by carriers.

Available Routing Solutions

To maintain cargo continuity, shipments may currently be managed through the following structured alternatives:

Europe ↔ Gulf

Imports from Europe and exports from the Gulf region can be routed via:

- Jeddah Islamic Port

From Jeddah, onward connectivity into the GCC can be arranged depending on final destination.

Asia ↔ Gulf

For Asia-origin cargo, vessels are most likely to call:

- Port of Khor Fakkan
- Port of Sohar
- Port of Salalah

Onward inland transport can be arranged accordingly.

Transparency Regarding Uncertainty

Final routing remains dependent on:

- Carrier vessel deployment
- Confirmed port calls
- Sailing schedule adjustments
- Space availability

Each shipment will therefore continue to be assessed and confirmed individually. Transit times and costs may vary depending on the selected routing.

What ISS Global Forwarding Is Doing

We are actively:

- Monitoring carrier schedules across Asia–Gulf and Europe–Gulf trades
- Securing space allocations
- Structuring inland transport solutions
- Reviewing exposure on current and pipeline bookings



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Our Commitment

ISS Global Forwarding remains fully focused on ensuring cargo continuity while managing cost and transit impact as effectively as possible.

Your account manager will continue to align with you directly on shipment-specific routing strategies. Further updates will follow as additional clarity becomes available.

Kind regards,

Florian Braun
Group COO
Integrated Service Solutions
Global Forwarding



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