

Customer Advisory

March 5, 2026

Subject: Operational Update (05) – Ocean Freight Solution Via Jeddah Gateway (UAE / GCC)

Dear Customer,

Following our previous advisories regarding contingency routing solutions into the UAE and GCC region, we would like to inform you that an additional contingency corridor via Jeddah, Saudi Arabia is now available.

New Contingency Corridor – Jeddah Gateway

This routing can support both imports into the GCC and exports from the GCC region via Jeddah Islamic Port, Saudi Arabia. From Jeddah we can arrange bonded transportation into the UAE and other GCC countries, enabling both import flows into the GCC and export cargo moving out of the region to connect with international vessel services.

This solution can support:

- FCL containers
- Breakbulk cargo
- Project cargo (subject to confirmation)

Operational Considerations

Execution of this routing corridor depends on:

- Carrier vessel deployment
- Confirmed port calls
- Sailing schedule adjustments
- Space availability

Each shipment will therefore continue to be assessed and confirmed on a case-by-case basis. Emergency Conflict Surcharges introduced by carriers may remain applicable depending on carrier and trade lane.



Easy to do
business with.

Previously Communicated Routing Options

The previously communicated routing options via Khor Fakkan (UAE) and via Oman (Sohar / Salalah for ocean freight and Muscat for air freight) remain available. Our teams will determine the most appropriate routing depending on origin, cargo type, and carrier schedule.

Our Commitment

ISS Global Forwarding continues to actively monitor carrier deployment and secure capacity across all available gateways to ensure cargo continuity into the UAE and GCC markets. Your account manager will coordinate shipment-specific routing with you and confirm the most suitable option. Further operational updates will follow as the situation evolves.

Kind regards,

Florian Braun

Group COO

Integrated Service Solutions

Global Forwarding



**Easy to do
business with.**